



BUREAU
VERITAS

Bureau Veritas Certification

Centralized Processing Cell (TDS), Directorate General of Income Tax (Systems)

DESIGNATED AREAS OF GROUND FLOOR, 2ND, 3RD, 4TH FLOOR, CONF. ROOM OF
11TH FLOOR AAYAKAR BHAWAN, SECTOR 3, VAISHALI, GHAZIABAD – 201 010,
UTTAR PRADESH, INDIA.

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organization has been audited and found to be in accordance with the requirements of the Management System Standard detailed below.

Standard

ISO 9001:2015

Scope of certification

The Provision of following Business Services and associated Business Enabler Services of Centralized Processing Cell, Income Tax Department managed at 'CPC(TDS) site'.
Business Services- Document Management Systems – Inbound document Digitization, Record Management, Outbound Intimations, Grievance, Redressal – Email Services (Grievance/ Response to Intimations), Ticket Management System (Grievance /Response to Intimations), Customer Service. Business Enabler Services – Application Maintenance and Support, Testing, Infrastructure Management, Quality, Human Resource (HR), Purchase, Facilities, Training, AO Portal & Analytics & TDS Statement Management.

'CPC (TDS) Site' refers to 2nd Floor, 3rd floor, certain designated areas of Ground Floor (Record Management, Inbound & Outbound Communications), 4th floor (Physical Facility Maintenance) & 11th Floor (Conference Room and Associated Resource Maintenance) of Centralized Processing Cell (TDS) located at Aayakar Bhavan, Sector 3, Vaishali, Ghaziabad – 201 010.

Original cycle start date: **05 November 2016**

Recertification cycle start date: **02 November 2022**

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **04 November 2025**

Certificate No. **IND.22.11024/QM/U**

Version: **1**

Issue date: **02 November 2022**

Signed on behalf of BVCH SAS UK Branch
Jagdheesh N. MANIAN
Director – CERTIFICATION, South Asia
Commodities, Industry & Facilities Division



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Certification body address: **5th Floor, 66 Prescott Street, London, E1 8HG, United Kingdom.**

Local office: **Bureau Veritas (India) Private Limited (Certification Business)**
72 Business Park, Marol Industrial Area, MIDC Cross Road "C",
Andheri (East), Mumbai – 400 093, India.

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
To check this certificate validity please call + 91 22 6274 2000.

